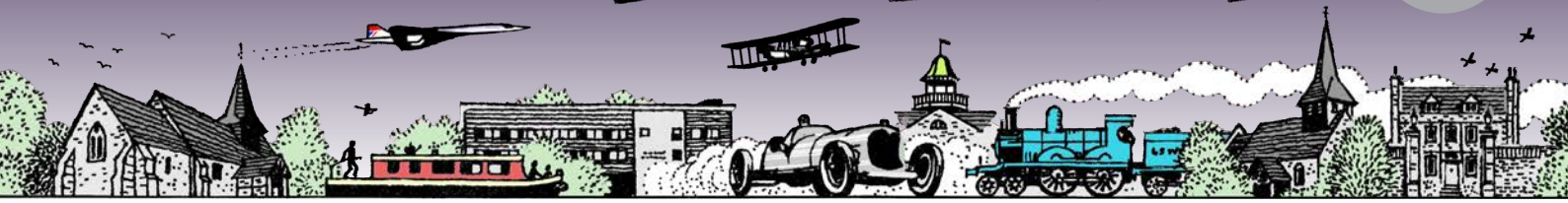


The RESIDENT

OCT 2022
Issue
171



The Newsletter of the Byfleet, West Byfleet & Pyrford Residents' Association



featured **ARTICLES**

Parkinson's UK – Woking
and Weybridge Branches



P10

Byfleet
Parish Day



P13

West Byfleet
Bowls Club



P14

Broad Oaks Park
Development



P20

Welcome to the latest issue (Issue 171) of The Resident Newsletter.



I am pleased that this edition is a printed version and is being distributed by our wonderful Street Representatives. A special thanks to all the Street Reps for delivering issue 170 of the Newsletter. This issue will also be available on the RA website - www.the-residents.org.

In the last edition we showed residents at street parties celebrating the late Queen's Platinum Jubilee, but, we now mourn our longest reigning Monarch. We thank the Queen for her dedication and service to the UK and the Commonwealth. God Save the King!!

The diggers have arrived at Botanical place and Higgins Partnerships have been appointed as the contractor. This means that development is now going to finally start and we will see the transformation of West Byfleet. (See article on [page 16](#)).



In this issue there are updates on the Seed Share Scheme, Planning Applications, reports from the villages, Health & Wellbeing and West Byfleet Medical Centre. We have articles from the two recently elected councillors - Peter Graves and Daryl Jordan.

We have articles on Botanical Place, Parkinson's Disease, West Byfleet Bowls Club, the Broadoaks Park development. Octagon are now in the final phase of their house building. We feature 2 local businesses in this edition.

I am sure that you will enjoy reading Issue 171 of The Resident newsletter; it is the product of our committee and of the residents who give up their time to contribute and support it.

Please check the Residents' Association website for lots of useful information and any breaking news about our local community, it is updated on a regular basis: www.the-residents.org.

Thank you to those people that have posted comments on the RA website or have sent me articles to include within this and future editions.

If you have any comments or suggested articles for future editions, please feel free to email me at editor@the-residents.org.

I am going on an amazing Trek to Poon Hill (3,210 metres) in the Himalayas in Nepal. I will arrive at Poon Hill by torch light and will have the incredible experience of watching the sun rise over the surrounding mountains tops - a breathtaking view few people ever get the chance to enjoy!!

I have setup JustGiving Page and am collecting on behalf of the Dementia Charity. Any donations would be very welcome.

www.justgiving.com/fundraising/RobNepalTrek

JustGiving™

Best wishes from the editor.

Robert Munford
Editor

Membership Secretary's Report

Our membership numbers are starting to dip and we would like to know why. The RA Committee do a lot of good work on behalf of residents, but perhaps we don't do a good job in communicating this to you? With direct access to Councillors (both Surrey County Council and Woking Borough Council), your RA Committee can influence how things get done and prioritised.



Can you help us to increase our membership by introducing just one new resident in your road?

If you are considering not renewing your membership, please let us know why: members@the-residents.org.

Paying RA annual subscriptions directly to the bank

I am receiving a number of queries from Street Representatives and members alike, querying how the subscription system works if a member

pays directly to the respective village bank account. So, I thought it would be helpful to explain how it should work.

Each village has a **separate** "Collections Account" and the details for each village are printed on the subscription envelope, or just contact your Village Representative to find out what it is.

Each month the Village Membership Officer (VMO) will be provided by the Treasurer with the list of bank transactions from the previous month for whichever village the VMO is responsible. From these details, the VMO can work out which members have paid their subscription and can then inform the Treasurer who is responsible for updating the membership database.

Once updated, the subscriptions are transferred from the respective Village Collection Account to the main RA account.

What can go wrong?

The subscription is paid into the wrong Collections Account. Please make sure that you are using the bank details of the village in which you live!

The reference used by the member is insufficiently detailed. The reference should include the house number or name plus the street name (abbreviated if necessary).

Subscription envelopes – new format

We have made some changes to the subscription envelopes which some of you may notice from the October 2022 Drop-In or, if not, you will notice from 2023. If you can use this envelope once a year (whether you pay your subscription directly to the bank or not) it helps us to check that we have the correct contact details for you, as well as indicating which method you chose to pay your subscription.

Isabelle David
Membership Secretary
Email: members@the-residents.org



Pyrfords Local Personal Trainer

Nikki Walker




07970 665719

nikkiwalker-downie@hotmail.co.uk

**Over 24 years' experience
Weight loss, Improve Fitness,
Feel Better about yourself
General all-round Fitness**

Welcome to edition 171 of our Newsletter.

Her Majesty Queen Elizabeth II

Your committee posted the following statement on our website.



"A few weeks ago, we were celebrating the joyous occasion of the late Queen's Platinum Jubilee. Now we mourn the death of her late Majesty. We reflect upon and give thanks for a long and extraordinary life of dedicated service, example and dignity.

For most of us the Queen was the only Monarch we have known. In that we have been privileged and blessed. This country and the Commonwealth owe Queen Elizabeth II an immeasurable debt of gratitude.

There have been many eloquent, beautiful and moving tributes to the late Queen but none more so than the address from our new King - "Queen Elizabeth was a life well lived; a promise with destiny kept and she is mourned most deeply in her passing".

To our late Queen we say thank you. To Charles III we say God save the King."

Botanical Place

This is discussed in some detail elsewhere.

The good news that we were anticipating was duly announced and the main contractor, Higgins Group, is now on site. During construction it is inevitable that there will be an element of disruption and inconvenience but that will be kept to an absolute minimum and will be in accordance with the planning consents from both Surrey County Council and Woking Borough Council.

Botanical Place will be the UK's first whole-life, net zero carbon retirement community and will lead the way on sustainability in the retirement sector. This is a flagship project for the developer RVG and its ultimate parent AXA and demonstrates their commitment to this sector in general and to West Byfleet in particular.

The economic benefit to West Byfleet and indeed Woking Borough will be immense.

Levelling Up and Regeneration Bill 2022

This Bill continues its journey through the various stages in Parliament.

The Rt. Hon Simon Clarke MP was appointed Secretary of State for Levelling Up, Housing and Communities on 6th September 2022. I believe that he is now the third Minister responsible for this Bill.

The Bill is currently at the Committee Stage where it has reached the twentieth sitting. I

understand that this Bill remains a priority for the Truss Government and it should therefore continue its journey through Parliament.

Housing Delivery Test

I discussed this in Newsletter 170.

To recap The Housing Delivery Test (HDT) was introduced by the Government in July 2018 and revised in February 2019. It is now published every year. The Government published the latest HDT on 14 January 2022. The HDT is an annual measurement of housing delivery against the planned housing requirement, in the case of Woking Borough during the Local Plan period to 2027 not less than 4964 net additional dwellings. According to the Government's figures Woking scored 78%.

It is not clear how this figure was calculated and WBC has challenged it.

However, the outcome is that the Council was required to prepare an action plan to demonstrate how the planned growth (100% or average of 292 dwelling p.a.) can be achieved. This they have done in a document under the title Woking Borough Council Housing Delivery Test Action Plan. This is a detailed and persuasive paper demonstrating that WBC has a more than adequate land supply to deliver the required number of new dwellings; with developments in the pipeline housing delivery in the coming years is very positive and concluding that there is confidence that the required number of additional new homes will be met if not exceeded within the Plan period to 2027.

Woking Town Centre Master Plan

The consultation process continues. I attended the road show meeting in Sheerwater and it was both informative and helpful. My thanks to Giorgio Framalico and his team. The Master Plan is a detailed and interesting though lengthy paper.

"The Master Plan will establish an overarching vision for Woking town centre that will enable design-led, sustainable development, such as new homes that meet the needs of residents, a thriving retail and business environment, as well as strengthening Woking's cultural and leisure offer.

The Masterplan sets out detailed standards and principles that deliver a shared vision of the town centre, such as building heights and density. It will provide a long-term vision of what Woking's skyline could look like by 2030 and beyond."

The HIF Victoria Arch project has been put on hold and it is likely that there will be reduced height restrictions on residential blocks in the centre of Woking. This could put pressure on future housing delivery numbers.

Woking for All 2022 - 2027

For those who care about Woking and I am assuming that is most of us this is a document that we should all read as its intention and purpose is shaping the future of our Borough. The original document was the initiative of

the previous administration and the amended document sets out the priorities of the new administration.

Planning

The Planning Report is on [page 9] however, there are two applications not actually in Woking Borough but very much on our doorsteps that will impact upon us and which I wish to mention.

RU.21/0207 - Land West of Byfleet Road (rear of 98-138 Byfleet Road) New Haw KT15 3LA
Proposed development of the site is to provide industrial, storage and distribution (Class E(g)/B2/B8) floor space, with ancillary office accommodation, associated parking, landscaping and infrastructure works. This will employ around 545 full-time staff with 362 parking spaces. Vehicular movements are projected at 734 per day including 61 HGVs. The site will operate 24/7, 365 days a year.

There are many concerns including:

- This site is Green Space/Open Land
- It is designated as a site of special scientific interest
- It classified as a biodiversity opportunity area
- It is part of the Thames Basin Heaths special protection
- It is home to a remarkable range of wildlife and flora.

Perhaps however the greatest concern is the impact on the surrounding roads namely the A245, the A318 and on Oyster Lane which is simply not sustainable.

The RA has now written twice setting out objections.

Guildford Borough Council 22/P/01175 - Wisley Airfield Garden Village
Taylor Wimpey has submitted a hybrid planning application for the proposed new settlement on the site of the former Wisley Airfield. The number of proposed dwellings is 1,730. The other two developers, Hallam Land and CBRE, whilst co-operating with Taylor Wimpey are not a party to the application and they will come forward at a later date to propose a further 270 homes.

In the context of the above we should remind ourselves that until 2027 Woking Borough is required to deliver not less than 292 new dwelling annually. However, that figure of 292 was a negotiated compromise and the original figure was 431 per annum. The shortfall was required to be met by Waverley and Guildford.

We will therefore adopt a neutral stance regarding this application.

West Byfleet Village Representative

This very important role remains vacant. We would very much like a resident of West Byfleet with a real interest in their community to volunteer.

Thank you and take care.

Stewart Dick
Chairman of The Residents' Association

BYFLEET

With the other villages, Byfleet reflects upon the privilege we have experienced, living during the reign of the late Queen Elizabeth II. May she rest in peace. Please see our chairman's message for the RA's tribute.



Summer 2022 and the climate

We hope you have enjoyed the sparkling summer days we experienced. Importantly, we hope that you were able to find ways to cope with the days of extreme heat and the lack of rainfall for your parched gardens. Many thanks to residents who continue to water their nearest new verge tree, planted by the council last winter.

The timing of the 'Save our planet' post box topper which appeared opposite the old fire station in High Road was apt.



Village events and initiatives

155th Byfleet Parish Day 2022

Parish Day took place on a very hot Saturday 16 July. The village and visitors turned out in force, relishing the event after an absence of two years. On behalf of residents, the RA would like to thank the Friends of Byfleet Parish Day for their hours of organisation over preceding months as well as all generous sponsors. We express our gratitude to Mayor Saj Hussain who attended.

The Parish Day Horticultural Show

While Parish Day was underway in the Recreation Ground, the annual Horticultural Show took place at 2 p.m. in the Village Hall. Admission was free to visit this colourful (and fragrant!) show.

The show had handicraft and homecraft sections. There are traditional Top Tray (fruit and vegetables) & Top Vase class competitions. There are classes for young people and novice classes for vegetable & floral art. There was also an 'Eco-friendly Scarecrow Competition'! Anyone can enter produce or handicrafts for the princely sum of 25 pence! Children's classes included the following categories 'An edible necklace', 'A junk model- using recycled material' and 'A decorated flowerpot'!



Photos from 2022, names of sponsors and application details for 2023 will be available under the Horticulture Show drop-down of the Parish Day website www.byfleetparishday.info. The RA congratulates and thanks the show's committee and sponsors for a tremendous event.

Remembrance Sunday and Autumn Village Events

The annual Remembrance Sunday service will take place at Byfleet War Memorial on Sunday 13th November at 10.50 am.



Thanks to the Byfleet Amenities Group and Byfleet Boat Club, we will again be treated to cheery and festive village events this autumn and winter. Please see the 'Diary Dates' section at the back of this newsletter for details.

St Mary's Church Building and Heritage

On Sunday 18th September St Mary's Church held a Heritage Open Day which included a guided tour of the church and of noteworthy headstones in the graveyard. Donations from this event have been put towards the fund to repair the church spire. The aged, timber (cedarwood) shingles which cover the spire need replacing. Donations to this fund are welcome.



Village Hall Clock

Happy 20th birthday to the illuminated clock below the cupola on the Village Hall which was gifted by The Residents' Association in 2002!

Byfleet Community Library celebrates its 10th anniversary

The RA would like to congratulate the Community Library on its anniversary. Our library was rescued from closure ten years ago and has been resourced by volunteers since! The role that the library and its community space plays in our village is invaluable. The RA thanks Chairman Lynden England and her team for all the hours they dedicate to keeping the library open and for all the superb events they organise throughout the year including, but not limited to, summer reading challenges, rhyme time, Easter Egg colouring, coffee and chat drop-ins. Please see page 8 for more about the Community Library's anniversary event.



RA Subscriptions and Street Representatives

If you have not yet been able to pay your 2022 subscriptions, your Street Rep would be very happy to receive these in the RA envelopes provided or paid as a direct payment to the RA bank account. Cheques can be sent to us c/o Byfleet Village Hall's postal address which is on the back page of this newsletter. Cheques should be made out to BWBPRA.

Could you spare a few hours three times a year to help us distribute The Resident? Please email vrb@the-residents.org.

Eleanor Grady and Jean-Pierre Frossard
RA Village Representatives for Byfleet

Alan Greenwood & Sons
Independent Family Funeral Directors

Caring and Compassionate 24 hour Service
Latest Jaguar and Mercedes
Hearse and Limousines
It is our policy to match any genuine quotation

75 Old Woking Road, **West Byfleet**, KT14 6LF
01932 345 306

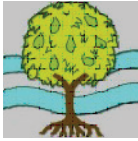
66 Send Road, **Send**, GU23 7EU
01483 210 222

Please Visit our Website for details of all our Branches
www.alangreenwoodfunerals.com

PYRFORD

Members Subscriptions Received From Pyrford Households

Over £4,100 of household membership subscriptions has been collected so far this year, which is an increase of over £1,000 since the last Newsletter. Thank you to all our Pyrford RA members who have paid their 2022 subscriptions and thanks to all the Street Reps for collecting all the monies and delivering issue 170.



Street Representative Vacancies

If you can spare a few hours a year to assist the RA, please do contact me (my details are on the back page) as there are vacancies in the following roads for Street Representatives.

Broomcroft Close, Broomcroft Drive, Coldharbour Road opposite School, Dorin Court, Hacketts Lane, Holmes Mead, Longridge Close, Old Woking Road, Pyrian Close, Romans Way, Roughlands, Rowley Close, Timber Close,

Warren Farm Home Park, Wildwood Close.

Any help would be much appreciated, as I am covering these roads myself as the Pyrford Village Representative.

Parking around Marshall Parade shops

1) To the side

Two new signs have recently been erected by the property managing agents of the Marshall Parade complex.

These signs remind everyone that the car parking spaces in the side road next to the Co-op are on private land and so should only be used by tenants and residents of the complex. A resident queried with the Village Rep the size of the notice on the Co-op wall and after discussions the managing agent has agreed to replace it with a smaller sign. Hopefully by the time you read this, the promise will have been carried out.

2) Parking bays Marshall Parade & double yellow lines Coldharbour Road

As you are probably aware, there was a Surrey County Council parking consultation, in early Summer 2022 about proposed parking restrictions in the bays by the Marshall Parade Shops and double yellow lines along a section of Coldharbour Road opposite the shops towards the Church entrance.

As the result of analysing the feedback, there are changes. Only one of

the two parking bays will be timed, which will be the one outside the Co-op/Graham Turners. Also, the double yellow lines along Coldharbour Road will now be shorter in length.

Planning Applications

A detailed Planning report can be found for all three villages in the Planning Report elsewhere in this Newsletter, on the Residents Association website and on the Pyrford Forum website.

Andy Grimshaw
Pyrford Village Representative



Deputy village rep

After 15 years in the Deputy Village Representative Role and over 20 years as a Street Rep, Ernie Elliott has decided to step down from both roles.



Ernie Elliott

Ernie has a unique knowledge of Pyrford, having worked on a farm in the area before the 1950's housing was built. A recent Pyrford Portraits interview with him can be found at www.youtube.com/watch?v=IRgMP6_CUIM. He used some of this knowledge to help on flooding issues across all three villages.

When I became Pyrford CDR in 2015, he was in the Deputy CDR role and his knowledge and support have been invaluable to me.

The RA is extremely grateful for all his support and help over the many years he was involved.



Parish of Wisley with Pyrford

SHEPHERDS MARKET CHARITY FAIR

Church of the Good Shepherd, Coldharbour Road, Pyrford GU22 8SP

Saturday 12th November 10.30am—2pm

On the theme of

Thank you for the music!

We'll meet again at the annual Shepherds Market to help the charities supported by our church. *Wherever you are* join us as the *Autumn leaves* start to fall. *My Favourite things* (and yours!) will be there—plants, books, toys, Restaurant Raffle, lunches, refreshments and much, much more. *O come all ye faithful!* Don't stay at home *On the street where you live*. Instead, *Get me* (and you!) *to the church on time*. *Wouldn't it be lovely* if we all met up for a great time to *Help!* those who need our support. Our stalls, our dress (*Anything Goes*) will reflect our theme:

Thank you for the music!

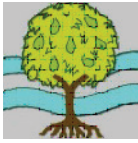
ALL proceeds go to:

Besom Woking, Amaha We Uganda, CMS Devonport.

PYRFORD

Have your Say

A new issue has been raised with me recently – the number of trees being removed.



The concern was the removal of existing mature trees. Many organisations like Woodlands Trust & CPRE are promoting tree planting as trees suck carbon from the air and store it in the ground. Tree removal releases CO₂ back into the atmosphere.

The Forum has a policy in its adopted Plan on trees - OS5 - which recognises “the wooded and leafy community character of Pyrford is an important asset to the community” The Plan also says, “*There is strong support for retention of trees in the area.*”

Further details on the policy and its justification can be found in the Plan on pages 33 – 35 on our website at www.pyrfordforum.org.

Interestingly, tree planning applications, which relate to trees that have Tree Preservation Orders (TPO's), represent 25% of the total number of planning application since January 2015 and in that time the number of applications has increased from 25 in 2015 to 80 in 2021. Tree applications can include crowning, branch removal as well as complete tree removal.

What are your views on existing trees being removed – TPO'ed or not?

So far, two other issues have been raised – parking & speeding.

If you any other local issues/concerns, then why not email info@pyrfordforum.org.

Forum activities

a) Walk on wildside tea party (part 2)

Following the very successful & over-subscribed event in October 2021, the second event was held on Saturday 30th July 2022 and based on the feedback received, it was a great success.

Around 50 people came along and apart from consuming the Pimms, tea and cakes, they were able to a walk around the grounds to see wilding in action and listen to a short talk by Joy Sachak about the history of The Old House.

Joy mentioned the site was owned in 1272 by Roger de Leghes and then it was called Leghes Farm. Records show there was a building on



the site in the 16th Century, owned by Nicholas Burley. He extended the building and his wife's, and his initials are still visible today on the replacement fireplace installed in 1604. The dwelling was further extended in the 17th and 18th centuries when an additional floor was built and formed its current appearance.

Since moving in, Joy and Akeel have discovered old paintings behind Georgian plaster, possibly dating back to the 15th century, as well as gradually purchasing additional land that was formerly part of the early estate. The exact date of the name change is not clear, but there are records showing the sale of The Old House from the Earl of Onslow to WH Pinnock in 1909.

Thank you to everyone who came along for supporting the Forum.

Impact of Pyrford Neighbourhood Plan

There are over 200 planning applications per annum in the Forum Area and the Forum does, on occasions, make formal comments.

Since Newsletter 170, the Forum did so on two applications:

Property	Application	Forum Comments (Summary)
Rear of 166- 172 Old Woking Road	Erection of 4x two storey dwellings with accommodation in the roof space and a detached garage to the rear of Nos 166-172 Old Woking Road, erection of a two-storey replacement dwelling with accommodation in the roof space following demolition of No.166 and associated access road, gates, parking, landscaping and highway works.	Concern about the resulting plot sizes being out of character with the surrounding dwellings and unsuitable back land development
Cherrywood, Blackdown Avenue	Subdivision of plot of Cherrywood, retention of existing dwelling and erection of new attached dwelling two storey dwelling with accommodation in the roof space with associated parking and amenity space	Concerns about the appearance being out of character with the area

More detail on these and other planning applications in Pyrford can be found in this Newsletter or at www.pyrfordforum.org/planning-application-news.

To be kept up to date, then why not register for free to Join the Forum at www.pyrfordforum.org to receive the more regular Newsletter.

The Forum is always happy to welcome new members and any additional Committee members.

Andy Grimshaw
Chairman Pyrford Neighbourhood Forum



b) 2023 Wildlife Calendar

To celebrate the variety of local wildlife found in Pyrford, the Forum, with the help of local photographer Mike Tibbotts, has produced a 2023 wildlife calendar. There are 13 superb pictures, and it is available for £12 by emailing info@pyrfordforum.org.

This is the front picture:



Photo by Mike Tibbott

Our calendars would make ideal Christmas gifts.

WEST BYFLEET



The Physical Infrastructure in West Byfleet is currently undergoing the largest change it has ever seen

In Broadoaks Park most of the buildings have been constructed. There are 127 new private homes built by Octagon, an 80-bed care home, Charrington Manor has opened, 54 Affordable apartments are now occupied and two assisted living apartment blocks of 38 units each, are nearing completion.

In the village centre work has just begun on a three-year scheme to build 200 assisted living apartments for the elderly incorporating 15 retail units and public space.

In addition, a developer has begun the planning process to build nearly 600 homes on land along Parvis Road. This will involve the construction of a new roundabout for access. As soon as there is a formal planning application for this land, we will be in touch so that all residents have an opportunity to comment on it.

As well as these construction projects, work is currently underway to convert an office building in Pyrford Road, Phoenix House, into 42 apartments. Another office building adjacent to it also has been granted permission for residential conversion.



Woking Council designates West Byfleet as it's "District Centre". That was the title given many years ago when our village was an employment centre. The loss of so many offices here means that most workers will now need to either work from home or commute elsewhere. In that sense perhaps our village is ahead of Woking with its many empty office buildings. It is notable that the last building to be constructed at Broadoaks Park will be a small office building.

Understandably our residents are concerned that the local Infrastructure will not be able to cope with the rapid population growth here. Rest assured that the Forum will continue to



engage with the Council to get them to ensure that infrastructure providers are aware and planning for the changes that are coming.

The Forum Committee has also been working to try to improve community facilities here and we have received good support from the Council and our Local Councillors. Progress has been slow, not helped by the Pandemic and the effects of the energy and cost of living crisis. I hope you all find time to have a look at the new mural in West Byfleet on the taxi rank wall on the canal side of the Station. It is magnificent and a great enhancement to our village. We are still trying to get an extra two benches installed on Birch Green. This should be done by the year end.

We are planning to get more of the village centre hoarding around the building site painted with some artwork.

The West Byfleet Community Gardening Group have worked hard over the summer months to

keep the plants around and on the Station alive over the prolonged dry spell. What a relief that we have had some rain!

They have plans to incorporate some of the late Queen's favourite flowers into the borders next year. Five fruit trees were planted by us in the Recreation Ground as part of the Queen's Green Canopy. They have survived the summer drought and will be a great reminder of her in future years. May the Queen RIP.

Wade Pollard
Chairman of West Byfleet
Neighbourhood Forum Report



COME AND JOIN THESE REALLY FUN ADULT CLASSES FOR ALL ABILITIES, WHERE FITNESS AND LAUGHS ARE GUARANTEED!

Dance & Exercise Classes

Dance classes include Musical Theatre, Latin & Ballroom and Silver Swans Ballet

Exercise classes feature Body Conditioning, Gentle Exercise and Seated Exercise

ALL CLASSES HELD AT THE CORNERSTONE CENTRE, ST. JOHN THE BAPTIST CHURCH, CAMPHILL ROAD, WEST BYFLEET, KT14 6EH

Please ring Lesley on 07860 610040 for further details of all classes.

BYFLEET

Work progresses on the Byfleet Neighbourhood Plan and we expect to submit a first draft for consultation with Woking BC by the end of October. The plan is aimed at three main audience groups: Residents, Woking Borough Council and Developers and will be set for the period from 2023 until 2027. Beyond that it will be updated every 5 years following community consultation.



Once it has gone through the process of publication, a community referendum and passed by the inspector, it will become a legally binding supplement to Woking Borough Council development plan documents.

Adoption of the plan will also result in an increase in our Community Infrastructure Levy (CIL) contribution to 25%, allowing us to invest more in community facilities.

In other areas members of the committee have attended a briefing from the Commander of Woking Constabulary, specifically to discuss anti-social behaviour. Residents will have noticed an improved Police presence in sensitive areas of our village. Whilst it is by no means perfect, it is a good start.

A meeting between Chair, Andrew Weiss, and Julie Fisher, CEO at Woking BC, also discussed a number of initiatives that will build towards a more consolidated campaign to tackle this problem. These included installation of CCTV cameras, speedier forms of intelligence gathering and a longer-term ambition to provide some youth club activities. Regular quarterly meetings have now been diarised to monitor progress, which is also supported by our local Councillors.

Whilst the Forum is unable to comment on planning applications until our plan is adopted, we do keep an active eye on applications through our involvement on the Residents Association.

I am pleased to see that the application to change the Pets at Home store into another discount food chain store has been withdrawn. In our view the significant increase in traffic in and out of the retail park would have been potentially very dangerous. If residents would like to be included in the Forum, please register your interest at administrator@byfleetforum.co.uk.

Andrew Weiss
Chairman Byfleet Neighbourhood Forum



Byfleet Library - Our Community Library – 10th anniversary

On 22nd September Byfleet Community Library celebrated an important anniversary. It is ten years since the library was saved from closure thanks to an inspired volunteer management committee and wider team of volunteers.

The village thanked and celebrated the achievements of the volunteers. There was live music, refreshments and games for the children. The community was joined by Cllr Amanda Boote and Cllr Josh Brown. Jonathan Lord MP joined the celebration - those involved in the 'Save the Library Campaign', will recall his visits and support in 2011.

As context, Byfleet Library found itself on SCC's list of libraries earmarked for closure. An option arose for the library to remain in existence, if staffed by volunteers from the community.

'The Friends of Byfleet Library', had been set up when the library was first under threat in 2003. Later, with the threat renewed, Surrey Library Action Movement (SLAM) was formed to try to convince the council to rethink its plans. 'The Resident' of autumn 2011 reported that 'On the 26th July [2011], over 30 people took a coach from Byfleet to join a large demonstration at County Hall protesting at the proposed library cuts. It was striking just what a wide cross-section of the community was there, peacefully sharing their views.'

Sadly, SLAM lost a judicial review and in September 2012 our library officially passed to the stewardship of the Friends to be run by volunteers. Through commitment to this bright and welcoming community space and to the importance of reading, the

Friends and volunteers continue to make our community library a thriving and visionary space.

New volunteers are always welcome – just pop in and see whether it would suit you!

Eleanor Grady
RA Village Representatives for Byfleet



BYFLEET WHAT'S ON 2022

SUNDAY 13th NOVEMBER
SERVICE OF REMEMBRANCE



BYFLEET WAR MEMORIAL, HIGH ROAD, BYFLEET AT 10.50am

THURSDAY 17th NOVEMBER 6.30pm
SWITCH ON OF BYFLEET'S CHRISTMAS LIGHTS

BYFLEET VILLAGE GREEN
BYFLEET AMENITIES GROUP



SATURDAY 26th NOVEMBER 5.30pm
ILLUMINATED BOATS DISPLAY
BYFLEET BOAT CLUB



SATURDAY 3rd DECEMBER 10.30am
CHRISTMAS MARKET
BYFLEET VILLAGE GREEN
BYFLEET AMENITIES GROUP



SUNDAY 11th DECEMBER SANTA VISITS BYFLEET 4.00pm
TOUR OF THE VILLAGE

All information is correct at time of going print. Please check local media nearer the time of the event

Planning applications are discussed by the RA at their monthly meetings in conjunction with the Neighbourhood Forums and Councillors. A decision is then made as to whether an objection is appropriate and if so on what justifiable grounds. Compliance with Neighbourhood Forum Plans is fundamental. Our preference is not to raise major objections.

Any resident who has concerns about a planning application should contact both the RA and their Forum.

Since the report in RA Newsletter number 170 the following are of significance:

Byfleet

(a) PLAN/2022/0826 - Wey Retail Park. The previous application (PLAN/2021/0793) was withdrawn. Application for change of use of premises (Unit 2) from class e (retail) to a flexible class e (retail / gym) use, including removal and re-instatement of mezzanine and provision for gym use to operate 24 hours a day. **RA considering its position.**

(b) PLAN/2022/0748 - 15 Manor Crescent. Erection of external staircase and rear dormer window. Insertion of 3No front roof lights. **The RA has objected**

(c) PLAN/2022/0758 - 138 High Road and Flat At 136 High Road. Conversion of existing house and maisonette to 6x self-contained flats, erection of hip-to-gable roof extensions and rear dormer window, erection of two storey side and rear extension, two storey rear infill extension, single storey rear extension, insertion of front rooflights, external alterations and provision of bin and cycle storage and amenity space. **The RA has objected**

(d) PLAN/2022/0415 - 94 High Road. Retention of Existing Commercial unit to front of building with associated internal and external alterations to ground, first and second floor level and proposal for a two-storey rear extension and roof extension making provision for one additional 1-bedroom residential unit in the loft. **REFUSED**

(e) PLAN/2022/0070 - 37 Foxlake Road. Erection of a single-storey rear extension and single-storey side extension together with a rear dormer roof extension and front rooflights to facilitate additional accommodation within the roof space following demolition of the existing detached garage. **REFUSED**

Pyrford

(f) PLAN/2021/1178 - 59 Boltons Lane. Erection of part two storey (with habitable loft room), part single storey side extension with construction of rear dormer. Erection of new detached garage (part-retrospective application,

amended plans) **APPROVED**

(g) PLAN/2022/0343 (Milestones Pyrford Road) - Erection of a first-floor side extension and internal alterations. **The RA have objected. Pending consideration**

(h) PLAN/2022/0553 - 1 Romans Way. Formation of a new vehicular access and creation of hardstanding. **REFUSED**

(i) PLAN/2022/0431 - Farley Lodge 62 Boltons Lane. Erection of a single storey front and rear extension to existing detached garage incorporating ground floor link to house and proposed conversion of garage into habitable accommodation. **APPROVED**

(j) PLAN/2022/0393 - Cherrywood Blackdown Avenue. Subdivision of plot of Cherrywood, retention of existing dwelling and erection of new attached dwelling two storey dwelling with accommodation in the roof space with associated parking and amenity space. Both the RA &PNF objected. **Under Consideration**

(k) PLAN/2022/0632 - Beech Rise Lock Lane. New barn to house agricultural machinery. **REFUSED**

(l) PLAN/2022/0570 - 166 Old Woking Road. Erection of 4x two storey dwellings with accommodation in the roof space and a detached garage to the rear of Nos 166-172 Old Woking Road, erection of a two-storey replacement dwelling with accommodation in the roof space following demolition of No.166 and associated access road, gates, parking, landscaping and highway works. **Pending Consideration**

West Byfleet

(m) PLAN/2022/0786 - West Hall.

Environmental Impact Assessment Scoping Opinion Request for the construction of up to 550 new residential dwellings and 15 traveller pitches with associated infrastructure, car parking and landscaping and new vehicular access and access road from the A245 Parvis Road.

(n) PLAN/2022/0462 - Phoenix House. External changes to the elevations to provide Juliet balconies and blanking panels to windows. Addition of privacy screens to rear elevation. **APPROVED. This is a disappointing decision.**

Other Planning matters are dealt with in the Chairman's message and the individual Forum reports.

Stewart Dick
Chairman Residents Association



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Parkinson's UK – Woking and Weybridge Branch

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Many people have not heard of Parkinson's yet it is one of the fastest growing diseases in the world impacting on 1% of the world's population of over 60's.

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Motivation, stimulation and understanding are major factors when dealing with Parkinson's therefore we encourage our members to join in on the fortnightly chair-based exercise classes and there is an opportunity to participate in weekly hydrotherapy classes. Both of these are overseen by professionals. Join us for Sing and Smile classes. We socialise with monthly evening meetings, with a speaker and also meet at the Cricketers in Horsell for a lunch and socialising. There is also an opportunity for the carers to get some respite whereby we hold a Thursday Group where those suffering from Parkinson's meet for a chat, exercise and lunch whilst their carers get 3 hours respite. We've organised trips to the Bombay Gin Factory, Brighton Pier for Fish and Chips and the Royal Albert Hall for Christmas Carols and lunch. We are here, when you are ready, to support you and your family. **You are not alone !!!**

We look forward to hearing from you.

Please contact us at jlwparki28@gmail.com.

Article by Sue Randall

Lady Chairman Parkinson's UK Woking and Weybridge Branch

West Byfleet Health Centre

The lovely hot weather is disappearing fast and the nights are drawing in. Here at The Health Centre our minds are now turning to our Flu Clinics. Any patient over the age of 65 or patients between 18-65 in an 'at risk' group can now contact their practice and book a flu vaccination. All patients between 50-64 can book a flu vaccination after the 15th October. We will also be contacting children later in October.

In addition, eligible patients can also book their Covid booster vaccination. We are not undertaking these at the Health Centre but at the time of press the booster can be booked for people aged 65 years old and over, frontline health and social care workers, those at higher risk or who are pregnant, and people who have or live with someone who has a weakened immune system. Please go online or telephone 119 to book.

Many of you will have noticed that the refurbishment of the Health Centre has started. Six new clinical rooms have now been opened on the second floor. For the time being, all patients who used to attend appointments in the 'Blue Area' on the 1st floor are being directed to our new area on the second floor. Work has now started on the old 'Blue' Area and this will be followed by work on Parishes Bridge. We will try and keep the disruption to our patients to a minimum but please bear with us over the coming 12 months.

In October we will be extending our services to increase our capacity for all our patients to

see a health care professional between 6.30pm to 8pm Mondays and Friday and between 9am and 5pm on Saturdays. Although still booked through the practices, this extra capacity will be provided by our Federation and will mainly be based at the Woking Community Hospital. The services that will be extended will be a mixture of GPs, Advanced Nurse Practitioners, Paramedics, Physiotherapy and phlebotomy (taking bloods).

Liz Reynolds

Wey Family Practice Manager
West Byfleet Health Centre

Community Christmas Festival – St John's Church, West Byfleet (3rd – 6th December)

After the success of last year's Community Christmas Tree Festival, we are holding another Community Christmas event this December. Local organisations have been invited to design decorative creations based on the theme of Christmas Traditions which will be displayed in church between 3rd and 6th December. There will also be musical performances during the festival. Do keep an eye out for further details nearer to the time through our Facebook page and posters around the village. It promises to be a fantastic event and we do hope you will join us!

This is the church's Facebook page:
www.facebook.com/stjohnswestbyfleet.

Article by Harry Grimshaw

Email: he.grimshaw@ntlworld.com.



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West Byfleet welcomes new community mural from local artist

West Byfleet Community Gardening Group has worked tirelessly over the last two years revamping the appeal of the railway station and Birch Green opposite by planting wildlife-friendly plants to encourage bees, butterflies and bugs, and to create a more welcoming station for commuters and people visiting West Byfleet.

The difference is dramatic - it gives commuters pleasure when departing or returning to West Byfleet via the station, while locals are always stopping to chat to gardening volunteers and give their support either with thanks and encouragement or by donating plants from their own gardens. The gardening group has gained several new members through people seeing their work and they remain very visible in their South West Railway pink tabards!

To add to the welcoming atmosphere now present at West Byfleet station, recently the tired old mural opposite the station ticket office got a makeover. A reputable local artist, Nathalie Beauvillain Scott, was commissioned to upgrade the space.

Louisa Abrahams (a founding member of West Byfleet Community Gardening Group) obtained three quotes from graffiti/mural artists and Nathalie responded with the most reasonable quote within budget. Her work is high quality and she has created many murals in the community.



"Funds have been secured through SWR Sustainability Funding to re-do the art work. Without this generous funding the mural wouldn't have been possible." said Louisa Abrahams. *"The old mural was a superhero but its days were over; it was cracked and unrecognisable. New ideas for the mural centre on the themes of nature, local wildlife, community and travel. It's a really exciting time now everything is coming together."*

Through discussions with the rest of the gardening group, Louisa liaised with the Art



Department at Fullbrook School to bring local children on board to this community project. Year 8 Art students at Fullbrook School came up with inspiring designs which reflect the themes perfectly. The collaboration with Nathalie, the muralist, the head of Art and the pupils produced a stunning sketch to take forward. This is brought to life in dazzling colours as a new mural.

Nathalie visited Fullbrook several times over many weeks to work closely with the pupils on the finer details of the project. Louisa continues *"We started preparing the wall at the end of June. Ten volunteers turned up - scrapers in hand - and filled in the cracks with cement and scraped off peeling paint."*

On 11 July Nathalie started her work in the middle of the worst heatwave ever! On 15 July some of the Year 8 art students and their teachers from Fullbrook joined in and, under supervision from Nathalie, they painted sections of the new mural. *"It has been a pleasure to work with the Fullbrook Art Team and their students. They spent a day on the mural for them to get a feel of what it is like to work on a big scale. Their talent and enthusiasm*



is inspiring. I have also very much enjoyed chatting to the commuters about the mural and the story behind it," said Nathalie Beauvillain Scott.

The Woking

News and Mail captured the work in progress with photographs and an article on Nathalie's mural and the people involved.

The mural was completed on 12th August despite the punishing heat and sun. It is something West Byfleet can rightly be very proud of.



For more information on West Byfleet Community Gardening Group please contact westbyfleetcommunitygardening@gmail.com.



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The Proclamation of Accession of King Charles III – Sunday 11th September 2022

On Sunday 11th September, I was invited as a Member of Woking Borough Council to take part in the Proclamation of Accession ceremony for King Charles III in Jubilee Square – a real honour and privilege.

I gathered in the Council Chamber at 3.00pm with our MP Jonathan Lord, all former living Woking Mayors and their partners, the key religious leaders for the Borough, the current Mayor Councillor Saj Hussein and fellow Councillors, as well as Julie Fisher the CEO of WBC. Upon arrival we were given black arm bands for the men or black rosettes for the ladies, and we signed the book of condolences. It was a very sombre occasion with everyone dressed in their finest black outfits. The order of the procession was called out by the CEO of WBC, Julie Fisher and I took my place outside of the Council entrance as the Leader of the Independent group.



At 3.30pm exactly, the procession walked slowly to the steps outside Christ Church led by 1349 (Woking) Squadron Air Cadets, and their commanding officer, Flight Lieutenant Justin Muir, who had been invited to represent the Military for the event. The flight of nine cadets and three staff led the dignitaries into the square and then followed us out at the ceremony's conclusion.

A large crowd had gathered and the silence struck me, it was hard not to shed a tear and many did.



Cllr Hussain was joined in addressing the crowd by the faith leaders Imam Hafiz Hashmi, the Rev Lucy

Brierley, Dr Michelle Hossein and the Rev Phil Spencer. There was also an address by Shahid Azeem, representing the Lord-Lieutenant of Surrey. The Lord-Lieutenant was otherwise engaged as he was giving a speech at Guildford



Cathedral at the same time, as was the case across the country, as people gathered to honour this ancient tradition of proclamation. I was disappointed that I had to turn down the invitation to the Guildford ceremony as it was not possible to do both at the same time!



At the end, Almac Bisley Brass Band played the national anthem, followed by three cheers for his Majesty the King. For many, this was the first time that they had sung the national anthem to the new King.

It was great to see so many people coming



out with their children and family members to witness such an historic moment.

Afterwards the procession marched back to the Council Chamber where we had tea and coffee. I enjoyed chatting to Shahid Azeem as I learnt all about the very important role of the Lord-Lieutenant, to be the 'eyes and ears' of the King in our County – a very important role indeed! It was a day that I will never forget and I feel very lucky to have taken part.

Article by Councillor
Amanda Boote



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Byfleet Parish Day - Back with a bang!

After a 2-year absence Byfleet Parish Day was back for its 155th show on a hot day in July.

We believe it was a record Parish Day crowd of nearly 3,000 and they certainly enjoyed the range of events and displays available.

The show was opened by a parade led by a Horse and Carriage from St Mary's Church Hall through the village to Plough Green where it was joined by the Surrey Pipe Band who



piped the procession into the Main Arena for the Official Opening. On the Carriage was the Mayor of Woking, Saj Hussain, with his daughter Faaira Sahi his Mayoress. Also in attendance were Byfleet's own 'Royal Family' King William Seymour, Queen Holly Cozens, Prince Ben B and Princess Chloe Withers. After the Official opening the show began with a



range of Arena events including the Susan Robinson School of Ballet, Horse Rangers Musical Rides, Royals AllStars Cheerleaders, Silvermere Gymnastics, Children's Races and a

Tug of War competition.

Around the grounds there was Matto the Clown, Punch and Judy, Bonnie the Tightrope Walker mixed among over 70 stalls, the Funfair and all the food and drink outlets.



Sadly, the Dog Show was cancelled due to the extreme heat, but there were over 20 vehicles of all types at the Classic Vehicle Show. The Mayor later presented the prizes at the popular and busy Horticultural Show which was taking place at the same time in Byfleet Village Hall.

The Committee of the Friends of Byfleet Parish Day would like to thank everybody who helped on the day to make such a great event, the stall holders who gave such support and all the volunteers who gave up their time.

We would like to thank our sponsors this year Anchor at West Hall, Amazon Weybridge, Green & Parry Estate Agents and Mr Noel Hayden at Byfleet Manor for their tremendous support.

Next year's show will be on Saturday 15th July 2023 and we are already planning the day so put it in your diaries, we look forward to seeing you.

Don't forget that Byfleet Parish Day have arranged for Santa to tour Byfleet again this year, subject to his work commitments, on Saturday 17th December.

*Article by Grahame Osborn
The Friends of Byfleet Parish Day*

It's time to start collecting seeds from your garden!



Spring 2023 will mark the third year of the RA's free seed share scheme. Seeds donated by RHS Wisley will form part of the catalogue in 2023. The RA Seed Share Scheme 2023 seasonal launch will take place on 11th March 2023 in Byfleet Community Library.

The scheme is increasingly popular, with 500 packets of seed made available to residents for free in 2022.

If you have surplus seeds which you would like to contribute to the scheme, simply drop them off at any of the following locations or email vrb@the-residents.org to arrange collection:

- Byfleet Community Library, Plough Green.
- St Mary's Centre for the Community, Stream Close, Byfleet.
- West Byfleet Community Library, Rosemount Avenue.



Please leave the seeds you collect from your garden in a paper bag (not plastic) or envelope with the seed type marked on it.

Thank you.

*Article by Eleanor Grady and
Jean-Pierre Frossard
Byfleet Village Representatives*

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West Byfleet Bowls Club

It was a good summer for West Byfleet Bowls Club.

Membership now stands at a healthy 80 with 12 new members added this year alone. The club won several local competitions and the green stood up well to the heat and drought.

The clubhouse is another matter though! It originates from the founding of the club in 1967 and is showing its age as well as being environmentally unfriendly and too small for the current membership.



The club is now looking to raise funds for a new larger clubhouse built to the latest environmental standards with full disabled facilities and access.

This will have multiple benefits.

The outdoor bowls season lasts a relatively short five months from April to September. A new clubhouse will provide enough room to accommodate an indoor form of bowls known as "short mat". This requires much less effort and being indoors opens up the game to a whole new range of local residents who are older adults, or registered disabled (including wheelchair users) and young children.



This will enable the club to open all year-round providing enjoyment in the game itself, regular exercise and the comradeship of fellow bowlers. The benefits to mental health and tackling loneliness are just as important as taking part in bowling.

This will fit in well with the expansion of accommodation for older adults in West Byfleet (e.g. Botanical Place and Charrington Manor Care Home) and the development of "social prescribing" in the NHS.

It will also provide a meeting space in the centre of West Byfleet for local community groups.



The club is now working hard to raise the necessary funds and promote the benefits to the local community, including an open day in September when architects' plans were on view. You can follow progress on the website: www.westbyfleetbowlsclub.com.



For comments or questions please email wbbowlsclub@gmail.com.

*Robin Webb Chairman
West Byfleet Bowls Club*

Newly Elected Independent Local Councillor - Byfleet and West Byfleet - Daryl Jordan

I've had the pleasure of living in West Byfleet since the age of 8 years old with a very memorable childhood of new surroundings, wide spaces, green areas and friendly schools. A lively neighbourhood engaged me for some years whilst schooling at West Byfleet, St Michael's Prep School (now Hoebridge) and then Fullbrook to end at Sixth Form.

I followed my father into the Film Industry in Editing, travelling and spending 28 freelance years on Documentaries, Commercials, TV Drama to Feature Films. I decided to retire from the movies in 2008 and now have a small sign and graphic installation business.

Having lived in the area for over 40 years during which I managed to buy a house at 19, I now live less than a mile from West Byfleet in Pyrford. I believe the Byfleets are our hub and need

protection from overdevelopment and lack of attention.

During my first few months as an Independent Local Councillor, I have attended many training and committee meetings and already assisted some residents with home issues, service failures, street maintenance, long term ongoing neighbourhood problems and am a member of various support groups.

My concern is the community, and my biggest challenge is the failing infrastructure which every community deserves.

Email: CLldaryl.jordan@woking.gov





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75th Pyrford and Wisley Village Show - 9th July Wow, what a show!

After 2 years of virtual shows, our Queen's Platinum Jubilee themed annual show returned at Pyrford Cricket Club on 9th July. This year was our 75th year and was enjoyed by all generations within the community. We



were honoured to have the show opened by Councillor Saj Hussein, who was joined by Jonathan Lord MP, councillor Peter Graves and The Reverend Canon Nicholas Aiken.

The Junior, Domestic & Handicraft and Horticulture saw over 2,000 entries! The companion dog show also again proved to be popular with a record number of entries.

The judges awarded a total of 51 prizes across the Juniors, Domestic and Flower sections of the show. Standout winners included: Pyrford Primary School winning The Children's Shield for the most outstanding entry in the junior section and The Marist Catholic Primary School winning The Roy Davey President's Cup for the most interesting and attractive display of children's work.



Arena events included performances by leading BMX stunt team Savage Skills, which has world champions and British champions among its riders, and performances by Pyrford Primary School and Julie Sianne Theatre Arts.

An innovation this year was the addition of more live music throughout the day and evening, and it was fantastic to see wonderful performances by local artists.

The show only happens thanks to the 100's of people who volunteer, both on the day and those who serve on the committee during the year. To enable the show to continue we need more committee members and so if you would like to support this wonderful annual event, please contact me.



We would love to hear from you as to what you would like to see at future shows and so, please visit our website at www.pyrfordvillageshow.com to provide feedback.

Looking forward to seeing you all again at next year's show. Put it in your calendar, Saturday 8th July 2023!

Article by John Attrill Chair
Pyrford & Wisley Village Show
Email: johnattrill@hotmail.com

Newly Elected Liberal Democrat Local Councillor - Pyrford - Peter Graves

Attracted by the excellent transport links and the proximity to London, I moved to Woking with my wife in 1989 and I have lived here ever since. Initially,

I worked for an IT consultancy in the West End and commuted there by train, but for the most recent 21 years, I taught languages in Addlestone, cycling there every day. I ran the activity programme at the school, took students on DoE expeditions and visited Africa on a World Challenge adventure as well as dozens of school excursions. We moved from Maybury to Pyrford in 2007 and my wife is also a teacher, working for a ballet school in central London.' This should be two separate sentences 'We moved from Maybury to Pyrford in 2007. My wife is also a teacher, working for a ballet school in central London.



I have been interested in local politics since my father took me canvassing when he stood for election in Buckinghamshire. He became the Chair of Education and oversaw the transition away from middle schools. I first stood for election for the Byfleets in 2021 but being selected to represent Pyrford Ward this year is a great honour and privilege.

I am a keen conservationist and have enjoyed working for the Surrey Wildlife Trust, with perhaps the highlight being the creation of

new grazing paddocks and the movement of cattle from one enclosure to another. I run a small consultancy business specialising in GCSE and A-level French tuition as well as University application advice. Winnie the Cockerpoo is my faithful companion and she has recently qualified as a therapy dog; she does a wonderful job of calming nerves and soothing stress.

Here in Pyrford it has been a very busy few months already and I have met with the local Community Police Officers, with whom I discussed local issues such as shoplifting, speeding and antisocial behaviour. They gave some important advice about reporting crime, suggesting that it was often quicker to report a crime on the Surrey Police website than to phone them directly.

I would like to work with the PNF to help with the planting of trees and hedges in the Ward and will be speaking to Burhill in order to see if they would like hedges planted in adjacent fields. I am meeting with the West Byfleet Liaison Group when I can and have already seen to the filling of potholes across Pyrford and West Byfleet and in Maybury I have organised the clearance of several fly tipping sites. I am currently active in improving some of the footpaths and pavements in and round Pyrford.

Having knocked on about 2200 doors in the Ward, I have a fairly good idea as to what are the key issues for Pyrford. After national leadership and local finances, the most telling grievance for most residents was related to parking and although there is no easy answer, it is clearly an issue that awakens strong emotions.

You may contact me at cllrPeter.Graves@woking.gov.uk.

Reporting Potholes

If you have an issue with Potholes and need to report to Surrey County Council, please follow the website links below. Surrey CC are responsible for the all the maintenance and repair of roads within Surrey.

www.surreycc.gov.uk/do-it-online/report-it-online

www9.surreycc.gov.uk/HighwayIssue/whatistheissue.aspx?&code=potcw



More than just construction at Botanical Place, West Byfleet

Award winning developer Higgins Partnerships has been appointed to execute the design and construction programme, which will bring to life the consented designs developed by the PRP Architects for Botanical Place in West Byfleet, the flagship integrated retirement community.



Higgins Partnerships is part of Higgins Group, the family-owned company established in 1961 by the late Derek Higgins OBE. The environmentally conscious, innovative family business has strong core values focused on the needs of its customers, partners, and the wellbeing of its staff.

The business has a strong reputation for creating and delivering high quality residential, mixed use developments which promote community, connectivity, and sustainability, whilst ensuring there is an effective and positive contribution to the local community and its residents.



Awarded Highly Commended SME Employer of the Year at the National Apprenticeship Awards 2021, Higgins creates employment and training opportunities around its projects,

helping residents receive the training they need to access roles, start their careers through apprenticeships, or retrain and upskill to enter the sector, creating a positive impact on the local economy and helping to transform lives.

With work underway at Botanical Place, Higgins will be recruiting for a range of site-based roles including apprenticeships in the coming months. It currently has an exciting opportunity for Business Admin Apprentice to join the team and begin their career in the industry.

The construction sector provides a wealth of career opportunities, not just site based, and this role is ideal for someone who has excellent attention to detail and organisational skills to provide administrative support to the site team. The Level 3 apprentices will last at least one year and will also include support in community engagement and events.

Upon successful completion there will be the opportunity to continue to progress into roles including site administrator, Trainee Resident



Higgins

PARTNERSHIPS

Liaison Officer, Trainee Social Value Officer and Trainee Site Manager.

As a Skills Builder Partner, Higgins helps hundreds of students of all ages to develop the essential skills for future careers and will work closely with local schools around Botanical Place to provide opportunities to inspire future generations into the world of work. Through its volunteering policy it will also support community groups, events and charities, particularly those supporting mental health and wellbeing.

Higgins is also committed to waste management and recycling initiatives within the community and will set up community skip and litter clean up events, and recycling initiatives within the community.

As a Considerate Contractor partner Higgins continuously strives to improve the image of the construction industry by promoting and achieving best practice. Throughout the project there will be regular visits from CCS monitors to ensure the company is complying with the scheme's code of practice to respect the community, care for the environment and value its workforce.

The Higgins team looks forward to working with the local community at Botanical Place.

For more information about us please visit www.higginspartnerships.co.uk.

Article by Nick Koster
Project Director Higgins Partnerships



Higgins
PARTNERSHIPS

JOB TITLE: Business Admin Apprentice

MAIN PURPOSE: An excellent opportunity has arisen for a Site Administration / Document Control Apprentice to join our team based on a new build development construction site in West Byfleet. The successful candidate will have excellent attention to detail and organisational skills to provide administrative support to the construction project site team.

CONTACT: CSR@higginspartnerships.co.uk

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Stewart Moore is the Chief Customer Officer for Retirement Villages Group (RV), which means he is responsible for operations across all 16 of RV's existing villages as well as those coming through its ambitious development pipeline. Here, Stewart reflects on the Green Shovel event, a symbolic milestone for Botanical Place and West Byfleet, which took place on 22 September during a brief lull in on-site activities.



It was a privilege to have been able to celebrate Botanical Place's Green Shovel event in the company of so many representatives from the community. Botanical Place is genuinely ground-breaking. Not only is it the first of RV's new generation of sustainable, in-town, fully integrated communities, it is the sector's first whole-life, net zero carbon project in the whole of the UK.

From the outset we have emphasised how Botanical Place, which is predominately made up of new homes, public green spaces, public amenities and retail, has ambitious sustainability and environmental targets. The eye-catching green shovel is a fitting symbol to help make the point that over its whole development

and operational lifespan, Botanical Place will not have contributed at all to the UK's carbon emissions.

While the Green Shovel celebrated exciting times ahead, it was also an opportunity to thank everyone whose support, hard work and creativity has brought us to this stage. Everyone from the West Byfleet Business Association to the Residents' Associations for Byfleet, West Byfleet and Pyrford, as well as your local councillors has played a part. Not least by reminding us of our responsibilities to tomorrow's community as well as today's. I think it is fair to say that the Green Shovel also represents our growing, or dare I say, blossoming relationship with local people, stakeholders and Woking's wider community.

There is still much to do before we welcome our first residents at the end of 2024, but already we are excited by the level of interest from local people, whether asking about buying or renting one of Botanical Place's 197 apartments or wanting to know about leasing retail or business space. With the progress being made by our colleagues at Higgins Partnerships, it is easy to see why people are already looking ahead to when our apartments, community amenities, including the new public library, and the public square, will be available.

By putting community at the heart of the whole project, Botanical Place will ensure residents can continue to enjoy their own independent lifestyles and wellbeing, all with the peace of mind that comes from knowing that any extra care needs can be provided where they live. With some health and wellbeing amenities available to the wider public as well as residents, and a new, landscaped public square and the shops, public library and restaurant to create a central focus, it's little wonder we have had to bring forward the appointment of Emma Lewis, our dedicated customer manager, even before we open our sales and marketing boutique on Old Woking Road in the New Year. The dedicated sales team for West Byfleet can be contacted - Westbyfleetsales@retirementvillages.co.uk.

The ground was officially broken by member of parliament for Woking, Jonathan Lord MP (from left to right Steve Leakey, Managing Director Higgins Partnerships, Jonathan Lord MP, Neal Haywood, Director - Project Management)



This was one of the most tiring, exhausting, emotional, draining, joyous, uplifting and surprising days of my life. Something I will remember for a lifetime. Cllr Josh Brown and I had spoken during the week about heading up to London and joining "The Queue" overnight on Friday/Saturday.

However, when we saw that the queue had closed Friday morning at around 10am, this threw our plans into chaos. At around 5pm the queue had re-opened, but the queue tracker was showing a time of 24 hours to complete it. We patiently watched the tracker over the next few hours.

At 9pm it was showing a queue time of 19.5 hours. A phone call and some soul-searching later, we decided to get the 10.19pm train out of Woking and, joining Josh's partner Jess, taking our chances.

We arrived in Waterloo just before 11pm and got the Jubilee Line over to Southwark Park. After some speed walking through a long and snaky queue-line for about a mile, we reached the back of the queue at around 11.30pm. After holding us in a non-moving pen for about 20 minutes, we were finally released into a queue-line which was moving. For the next 2 and a half hours we walked back and forth along the zig-zag queue line in Southwark Park. And this was the first time we started to appreciate the "Spirit of The Queue" (trademark pending). We started chatting with those around us in



the Queue, sharing stories and thoughts about the Royal Family, the government, the world at large and our lives. A lady in the queue behind me, it turned out ran a rock choir, which was all the encouragement I needed to kick off a bit of a singsong. This was a pleasant way to kill a couple of hours, but after a time I felt I'd seen quite enough of Southwark Park. Finally, at around 2am, we left the park, collected our wristbands and entered the promised land - the South Bank!

The next few hours were a mix of highs and lows. Seeing some of the areas around Tower Bridge, City Hall, London Bridge, the Clink & Southwark Cathedral for example, were



stunning. There was nowhere to sit down and there were tears from some younger queuers, and some people were really suffering in the cold - a couple of people fainted. Blasting past the Tate Modern and the Globe as the sun came up was exhilarating, and even better learning that you could use the loos at the Globe after several hours of portaloos was heaven.

Getting stuck around Waterloo Bridge at about 7am when my legs were on fire and we didn't move for about 45 mins was really tough.

At 9.30am we were finally on the South Bank between Westminster and Lambeth Bridges, the Palace of Westminster looking magnificent in the sunlight. By 10.15 we were into Victoria Gardens. Then the famous Snakes talked about throughout the queue in hushed tones, as if they were the stuff of legends, were before us. 2 hours of snaking back and forth through the zigzags in Victoria Gardens with nowhere to sit down! Whoever thought of finishing the queue in this manner must be a touch sadistic. The last major hurdle to pass after an extremely challenging night. I had been awake around 27 hours by this point. Then..... all of a sudden.... we were at the **END of the queue.**

We had to pass through security and we were there - Westminster Hall!!!!

I can't have been in the Westminster Hall itself



for more than 10 minutes. We climbed the stairs and made our way down towards where her Majesty was lying-in-state. It was so silent; you could hear a pin drop.

I kept my eyes on the crown and the standard laid on top of the coffin. I made my way down and bowed to my Queen, someone who had given her life for this country and her people.

That was an experience that is difficult to accurately put into words (although I've certainly given it a go). I think you have to experience it to understand it. The friendships you make in the queue, the pain and agony everyone is going through - my back, shoulders, legs, feet were all screaming at me at the end. The pure emotion of going through that and knowing everyone around you is feeling the same. It truly is a pilgrimage, one that heightened the emotions all night long.

Article by Steve Dorsett
Local Councillor



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**For all your Heating
and Plumbing needs
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The one question that I and many other councillors regularly get asked is 'What made you decide to become a Councillor' and it is fair to say in my case it was the desire to get involved in local affairs, I was concerned about my local area and I wanted to ensure that the views, aspirations and welfare of residents would be represented at the Council and with its partners.

Each councillor has their own reasons for running but the role offers the chance to make a huge difference to the quality of life for people in your local area. Being an effective councillor requires both commitment and hard work. Councillors have to balance the needs and interests of residents, the political party they represent (if any) and the council. The councillor's role centres around community leadership and engagement, responsibilities include:

- Representing the ward for which they are elected
- Decision-making - developing and reviewing council policy
- Scrutinising decisions taken by the councillors on the executive or cabinet
- Regulatory, quasi-judicial and statutory duties such as Planning, Licensing

Every year Woking Borough Council hosts an event in the Civic Offices aimed at informing members of the public who would like to know more about becoming a local councillor. Residents who are keen to be more involved in their local community and help shape Woking's future are invited to attend an informal 'meet and greet' session, where they can talk with serving councillors and find out more about representing their community.

The session starts with a short presentation that will give an overview of how the council operates and functions, the roles and responsibilities of a borough councillor, the essential skills required for public office and the necessary time commitments involved. Of course, those attending will also want to know how they can become a candidate and what the election process is.



For many years now this event has been hosted by me with Liberal Democrat Councillor Rob Leach and a mix of cross-party borough Councillors also in attendance to help answer questions and give their views. Frank Jeffrey, Head of Democratic Services and members of his team along with Emera Chown WBC Elections Manager also make key contributions.

This year's event was originally planned to be held in September but was cancelled out of respect to the sad passing of Her Majesty Queen Elizabeth II. It is now expected that the event will be rescheduled to take place in November. When a new date has been confirmed it will be officially notified to the public via advertising and press statements.



It is said that there are approximately 20,000 Councillors in the UK; all are democratically accountable to the residents of their Wards. The overriding duty of Councillors is to the whole community, but they have a special duty to their constituents, including those who did not vote for them, as well as the residents of the Borough as a whole.

You can become a councillor as long as you are:

- British or a citizen of the Commonwealth or European Union
- At least 18 years old
- Registered to vote in the area or have lived, worked or owned property there for at least 12 months before an election.

You can't be a councillor if you:

- Work for the council you want to be a councillor for, or for another local authority in a political restricted post
- Are the subject of a bankruptcy restrictions order or interim order
- Have been sentenced to prison for three months or more (including suspended sentences) during the five years before election day
- Have been convicted of a corrupt or illegal practice by an election court.

If you are in any doubt about whether you are eligible to stand as a councillor, you should contact the electoral services department at Woking Borough Council.

To register your interest in attending the next 'Could you be a Councillor' event please contact Frank Jeffrey Head of Democratic Services on 01483 743012 or email frank.jeffrey@woking.gov.uk

For further information you can download the 'Be a Councillor' guidebook www.woking.gov.uk/beacouncillor.

Article by Gary Elson
Local Councillor



"Politics is the art of looking for trouble, finding it everywhere, diagnosing it incorrectly, and applying the wrong remedies."
Groucho Marx

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Final Phase Launches at Broadoaks Park

Buyers looking for a home on Surrey's Exclusive Country Estate should move quickly – the final phase at Broadoaks Park in West Byfleet has now launched, with limited houses and apartments available to purchase.

The modern parkland estate by Octagon comprises 126 homes, 10 of which are within Grade II listed buildings. The first collection of homes launching in Phase 5 offers just seven properties – one of which is already reserved – in a classical white render, including two-bedroom apartments and three and four-bedroom houses.

Designed and built by the luxury developer's in-house team of experts, the 25-acre development offers a range of apartments, terraced houses and detached homes, all set amongst luscious landscaping in the heart of Surrey. Designed with community living in mind, work on the new children's' playground has also begun.

New homes are sympathetically designed to complement the 19th Century architecture of the Grade II listed Broadoaks Mansion, where extensive restoration work is currently underway to transform the historical building into two super-sized unique family homes. The surrounding listed Coach House and Lodges have already been converted into contemporary homes and have all sold, with new Octagon clients having moved in.



New Broadoaks Park resident Linda, bought a Grade II listed Lodge House on the parkland estate. She comments; *"Octagon are well known for their high-end quality homes in this part of the Southeast and they absolutely lived up to that reputation and more. We fell in love with the house, then we fell in love with the service. Octagon have really, really impressed us."*

Homes are built to Octagon's high standards, with sustainability at the heart of design. Mechanical Ventilation Heat Recovery (MVHR) systems – using an air-to-air heat exchanger to recover heat that is usually wasted – and Photovoltaic Panels are installed, lowering the development's carbon footprint and allowing homes to generate some of their own energy, providing a 19% improvement in energy compliance and ultimately reducing bills. EV charging points, or the provision to easily install one, are standard with every home.

Liz Alexander, Octagon's Head of Planning, has recently submitted a planning application to refine some of the details of the development. She explains; *"We have recently submitted an application to tweak and enhance the current architectural plans for the final phases – this is not to add more homes to Broadoaks Park. It's important to continually refresh and revise our designs to ensure we are delivering the very best homes we can."*

Prices for Phase 5 start from £750,000 for apartments, and £1,050,000 for houses. A select number of 6 bed detached houses are also available, with prices starting from £1,900,000.

Please visit: www.broadoakspark.co.uk or call **020 8481 7500** for more information.

Article by Kate Geraghty
Octagon's Group Marketing Manager





BROADOAKS PARK

WEST BYFLEET



Computer Generated Image - Plots 32-36

SURREY'S EXCLUSIVE COUNTRY ESTATE

FINAL PHASE NOW AVAILABLE

Set within 25 acres of landscaped grounds, Broadoaks Park offers brand new and beautifully restored homes - finished to Octagon's renowned high level of specification. All homes are designed to enhance the private parkland setting, with Phase 5 offering a collection of 2-bedroom apartments and 3 / 4 bedroom houses.

SALES SUITE OPEN - VIEWING BY APPOINTMENT

Guide Prices start from £750,000

BROADOAKSPARK.CO.UK



020 8481 7500 | OCTAGON.CO.UK

For my first piece in this edition of the Resident Newsletter, I met with Hansa Pankhania in the lovely new café Joen located at 170 High Road Byfleet where I spent a very enjoyable and interesting hour or so learning about her background, her work and her mission in life.

Hansa's organisation - AUM Wellbeing Consultancy has been a member of the West Byfleet Business Association for some time, she is a recognised corporate

wellbeing expert, speaker and author with over 20 years' experience and founded AUM in 2005. She draws on her Eastern heritage; integrating Eastern and Western influences to deliver effective solutions to organisations of all sorts and sizes nationally through a team of associates and partners. She has published 7 books for adults and children. In her books, she passes simple natural techniques for boosting wellbeing that do not cost anything and can be easily integrated into a busy routine.

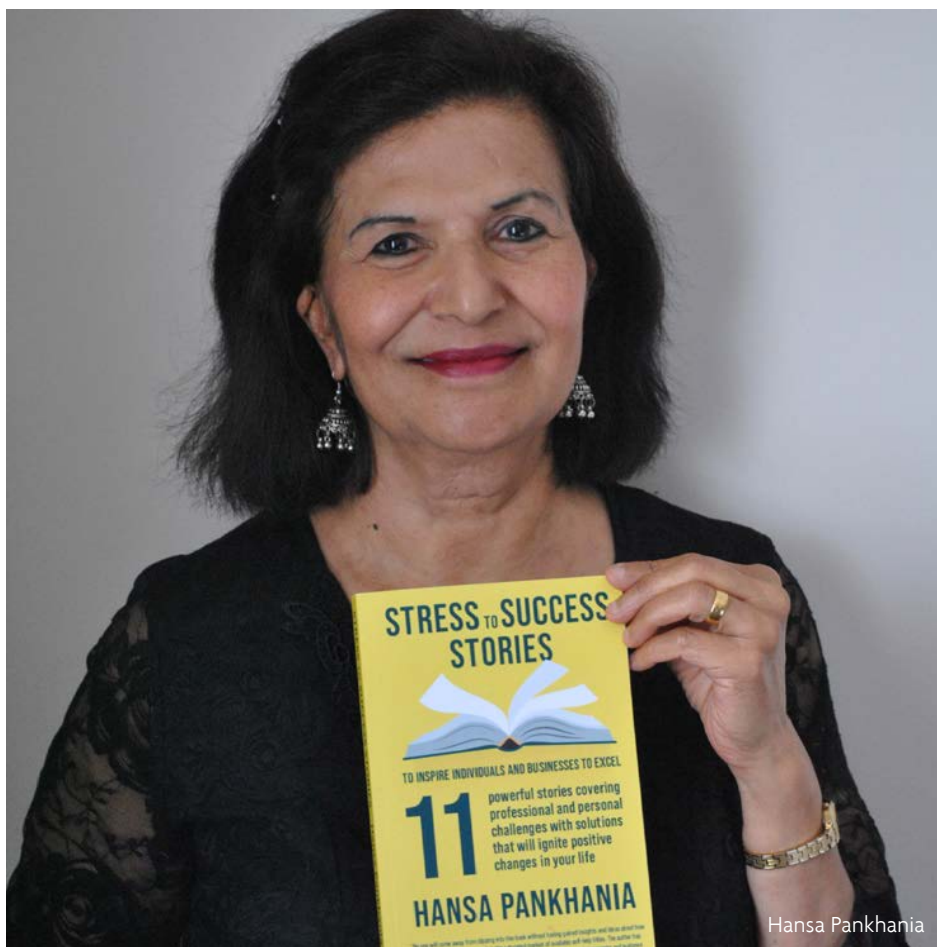


Hansa told me that she had been inspired to set up the consultancy through a burning desire to help make a difference to society by using her extensive skills in corporate wellbeing and mental health. She had experienced stress in her own life and has tried and tested the tips she passes on as these had a profound positive influence on her wellbeing and those of her clients, hence she has now made this her mission to share these with others.

Today they focus and specialise in creating and delivering leading edge programmes in stress management, corporate resilience training, mental health courses and mindfulness-based wellbeing packages offered through coaching, training and consultancy.

Hansa lives in Byfleet and has consulting rooms in the village. She explained that they were situated near Weybridge but had to close the premises due to the restrictions that Covid had placed on people meeting and being together. As with many other companies the Consultancy now conducts much of its business virtually or on customers' premises.

We discussed the damaging effects on people's general mental health, wellbeing and the anxiety being brought on in many cases by worrying events worldwide, the cost of living and the economy, Hansa pointed out that business performance is also suffering as employees feel the strain and are unable to perform to their normal level.



Hansa Pankhania

She went on to say:

"I hate to see organisations where people are not fulfilling their purpose and potential due to stress and mental health issues. Many organisations are unaware of the actual costs to their business and of the dramatic savings that can be made by effectively managing stress at work at an early stage. The interventions we pass on not only reduce stress and increase productivity but also help to create a culture at work which fosters motivational behaviour, trust and loyalty".

Finally, I asked Hansa for her Wellbeing Tip of the Month:

"Try therapeutic writing she said". "Writing connects to the right side of the brain which is associated with emotions. Just write out how you are feeling or write letters that you do not intend to send to people who have upset you. This way, you are literally spilling out your built-up emotions on to the page you are writing on from your stress pot".

I can personally vouch for this method as I have used it in the past to good effect, just remember not to WRITE the name or address on an envelope and post it!

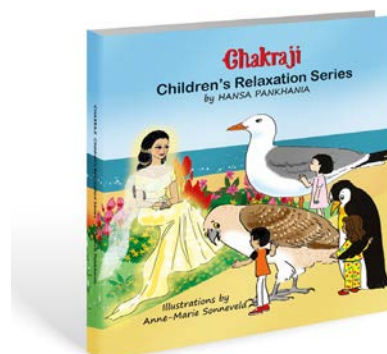
Hansa ended by saying that she and her team can help in many ways. She sends out a wellbeing blog and simple effective tips every month which you can receive in your inbox by subscribing to AUM Wellbeing Consultancy

website or do get in touch with Hansa if you or someone you know can benefit from their services and books. All her books are available through her website and on Amazon. Readers are asked to look out for her latest book published in July, CHILDRENS RELAXATION SERIES, which helps primary age children to build resilience using natural techniques.

If you would like to learn more about the AUM Wellbeing Consultancy, please use the contact details for Hansa below:

AUM - Hansa Pankhania
Tel: +44(0)7888 747438
Email: info@aumconsultancy.co.uk
Web: www.aumconsultancy.co.uk

Article by Gary Elson
Local Councillor - Pyrford



Pegasus launches new later-living apartments in Surrey: Highfields, West Byfleet now open for off-plan reservations

- 75 later-living apartments for people enjoying life over 60
- Highfields is designed to champion community gardening, providing allotments and vegetable growing amongst landscaped Victorian grounds
- Model Dairy on site is repurposed as a yoga/ wellness studio and library
- Sales cabin now open to book your exclusive viewing

Pegasus, part of the Lifestory Group, has launched its latest later living development Highfields in West Byfleet, Surrey. Situated on Broad Oaks Estate, the scheme covers 5.33 acres and will consist of 75 one- and two- bedroom contemporary independent apartments.

The collection of homes sits alongside listed buildings on the estate such as the Mansion House and Coach House dating from 1876, set within a landscaped Victorian garden. The Model Dairy has been converted into a yoga / wellness space and library, allowing residents to feel part of history. Comprised of two red-brick buildings connected by a covered colonnade, Pegasus Highfields will also include a communal lounge, private dining area and guest suite. Of note, the landscaping includes 35 allotments to encouraging community gardening, meaning those with green fingers can cultivate their healthy hobby.



The development is due to complete next year, with customers ready to move in in April 2023. Chris Powell, Regional Managing Director for Lifestory's London & Southeast division comments: *"Pegasus Highfields forms part of our wider ambition to create more much-needed high-quality homes for independent later living across the UK. Our passion is to create communities that enable and empower customers to live their fullest lives, regardless of age, surrounded by like-minded people. This translates to an incredibly rich social life, a place to make new friends, pursue new hobbies, and use all communal facilities at your pleasure."*

Our later living apartments allow you to live on your own terms, whether renting or buying, with bespoke packages and offers to help accommodate whatever moving stage customers find themselves in, from part-exchange to complimentary moving services."

Like all of Pegasus' communities, wellbeing sits at the heart of Highfields, designed to

nurture happiness and help customers make connections. To complement the luxury homes, customers have access to a shared lounge where they can enjoy a glass of wine or a board game whilst chatting with friends and neighbours, as well as two south-facing landscaped gardens to keep residents at one with nature.

For those wishing to host, the community's dedicated guest suites make it easy for friends and family to visit. Pegasus Highfields also features a dedicated Lifehost, who is embedded in the community taking care of the day to day running of the building and grounds, as well as on hand to help plan extraordinary days out for residents and their guests.

The community is well located for exploring the surrounding area: RHS Garden Wisley is only 15 minutes by car, whilst West Byfleet is home to a range of excellent cafes, restaurants, pubs and shops. West Byfleet Golf Course and Weybridge Lawn Tennis Club are both a stone's throw away, and West Byfleet station is only a nine-minute walk, with regular train connections to London and Heathrow Airport.

Homes at Pegasus Highfields start from £399,000. To book your appointment and for more information, call on **01932 911 092**, email highfields@lifestory.group.

Visit website: www.lifestory.group/highfields

Jermaine Rennalls
Senior Marketing Manager



Lifestory

PEGASUS



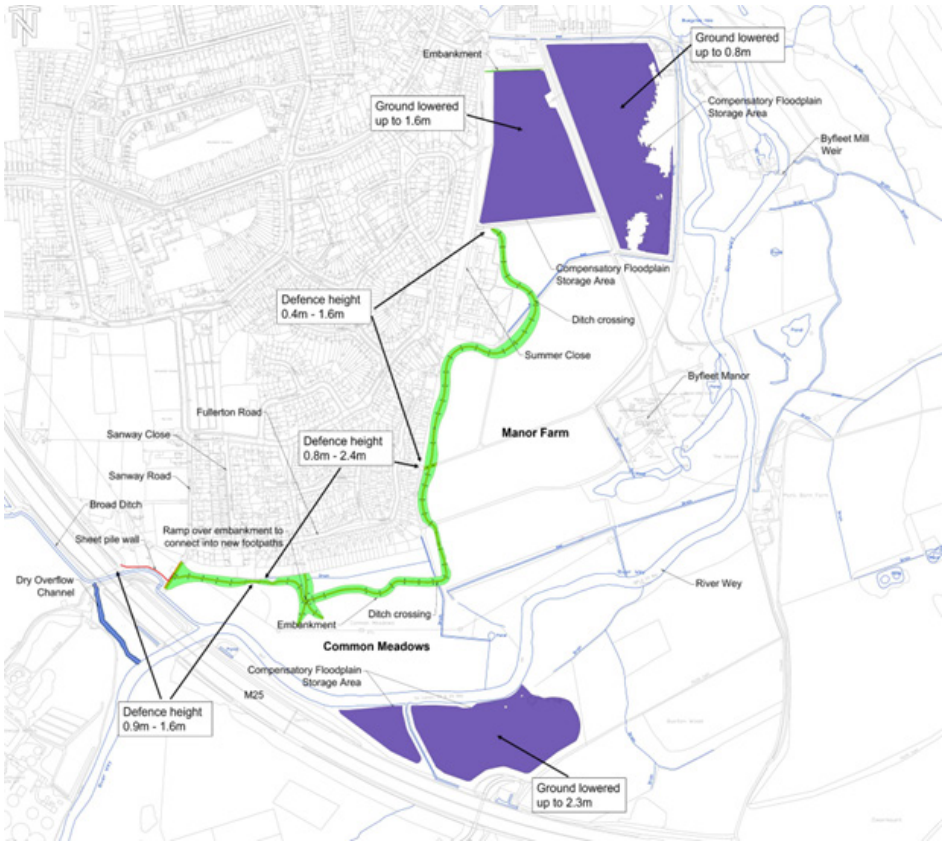


The Environment Agency says a big thank you to all the residents who took part in the engagement event in May 2022 which was reported briefly in the last issue of The Resident. Over 70 residents attended the drop-in and took the time to provide us with very valuable feedback. They are also grateful to those that attended the virtual event and those that provided feedback online or via email. Please do continue to give the Environment Agency your feedback. They are keen to hear your views at any time and not just during publicised engagement events. The Environment Agency has now reviewed the feedback you provided and are happy to share a summary with you in this article.

By way of background for those that may be new to the area, this essential scheme aims to better protect from flooding from the River Wey up to 236 properties in the Sanway area of Byfleet taking into account climate change. A layout of the scheme is shown here.

At the May 2022 engagement event, residents asked questions and provided feedback on several key areas. There were queries raised on the flood defence proposals and on the environmental enhancements. These enhancements will provide significant extra benefits for residents and wildlife.

Feedback on the flood defences included visual impact, drainage concerns, the height and route of the flood defence behind



properties as well as privacy and provision for wildlife.

Feedback on the environmental enhancements included impacts on security, privacy and potential disruption due to the use of the new footpaths as well as reducing impacts on existing wildlife and trees. It also included comments on planting, footpath types, community involvement and keeping a wild look to the area. Residents were keen to see signage provided.

The Environment Agency has considered all the responses made and is taking these into account in the further development of the scheme.

It is good news that there remains overwhelming support for the scheme. All the households

which expressed a preference in their written feedback said they strongly agreed or agreed with the proposals.

We will be seeking approval of the preferred option for the scheme before moving to the next stage which is detailed design and planning permission.

It remains the case that for the scheme to be delivered, it must be fully approved and with the correct planning permission. The partnership funding must also be secured and we now have agreement in principle for this. The Environment Agency is working with other partners, including Woking Borough Council and Surrey County Council, to provide the funding for the scheme.

If no delays occur during the next stage of the project, the earliest construction could begin would be summer 2024 with completion in winter 2025. We will continue to provide updates in future issues of The Resident.

In the meantime, the website for further information and the scheme contact email address for any comments are:

Website:
www.consult.environment-agency.gov.uk/thames/sanway-byfleet-flood-alleviation-scheme

Email:
thm.schemes@environment-agency.gov.uk

Flood and Coastal Risk
Management Senior Advisor

Puzzle Corner

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Answers on Page 27

Shape your Place: Woking Town Centre Masterplan

Residents and key stakeholders have had their say on a new framework that will guide future development in Woking town centre.



The Masterplan will establish an overarching vision for the town centre that will enable design-led, sustainable development. It sets out what Woking's skyline could look like by 2030 and beyond and provides developers with detailed guidance relating to building heights, density, infrastructure and environmental measures.

The comprehensive 12-week consultation concluded on Monday 17 October. The responses collected are currently being analysed and will feed into the final draft of the Masterplan.

It is expected that the Masterplan report will be presented to the Council's Executive at its meeting on 19 January 2023, before being presented for adoption at Full Council on 9 February 2023. If approved, the Masterplan will be published in late February.

Article by Lynette Lawson-Tyers
Lead Engagement Officer
Woking Borough Council

Woking Council Targets - Cost of Living Crisis

The Cost of Living Crisis is set to be one of the most challenging episodes to affect British households in many years. Martin Lewis of MSE said in August "When you know there's a crisis of magnificent proportions coming, you start dealing with it now. What we are facing right now is a financial emergency that risks lives." In May, the Council passed a motion to organise a Woking Cost-of-Living Emergency Summit this month, with stakeholders such as Citizens Advice Woking, Home-Start Runnymede and Woking, Maybury and Sheerwater Community Trust, Lighthouse, Surrey Welfare Rights Unit, Woking Chamber of Commerce and York Road Project to draw



up a joint plan to alleviate the impact on Woking residents, especially those in the most vulnerable households. Feedback from the event will be available in the Executive meeting in November.



This Council also declared a 'Cost of Living Emergency' and called on the Government to immediately reduce the standard rate of VAT from 20% to 17.5% for one year, saving the average Woking household a further £600 this year.

On a local level, I am in the process of putting Foodwise TLC in touch with Pyrford Coop so

that surplus food can be used to feed local residents who are struggling under the current rise in the cost of living. Foodwise is a Christian based charity delivering food provision, training and education to local communities. I am sure they will find their services under demand this year and hope that this is a useful connection. Please see below links to local foodbank services - where help is available and donations are always welcome.

Woking Foodbank websites:
www.woking.foodbank.org.uk

The Trussell Trust Food Bank Services
www.trusselltrust.org/get-help/find-a-foodbank/woking

In the meantime, all information regarding help available through Woking Borough Council is available here:
www.woking.gov.uk/costofliving

Article by Peter Grave
Local Councillor





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Est. 30 years

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55a Station Approach, West Byfleet

West Byfleet Health
Centre (WBHC) Patient
Participation Group (PPG)

The WBHC PPG is up and running again. We are looking to recruit new members and we'd love you to join us.

The PPG is a group of patients and staff committed to working together to improve patient satisfaction across all 3 of the WBHC GP Practices.

PPG membership is inclusive and open to all patients and carers over 18 years old. Joining is easy. It's your chance to gain a better awareness of how your practice operates the roles of the practice staff and an opportunity to suggest

improvements.

Five volunteers, spanning all three practices, comprise the Steering Committee. They are working collaboratively with staff from all Practices to set up the PPG and ensure that members have the opportunity to discuss issues and ideas that are important to them.

We plan to hold quarterly PPG meetings either at the WBHC or another local venue with an option to join virtually. Members will be encouraged to share topics they'd like to discuss. Meeting logistics and main discussion topics will be sent out ahead of each meeting with an email summary of key points and next steps issued afterwards.

There is no commitment to attend every meeting, the most important thing is that you are keen and focussed on making a positive difference.

To register your interest in joining the PPG, please send an email with your name and GP Practice to wbhcppg@gmail.com so we can send you details of the next meeting which will be held in February 2023.

Helping you to access
timely healthcare

It can sometimes seem confusing to know when, where and how to get timely help if you have a healthcare concern, so, in collaboration with WBHC, we have created a guide listing the options available at WBHC and local NHS facilities. We hope you find it useful.

They will available soon to view on the RA website and your GP Practice website (click on Practice Information, then Patient Participation Group buttons).

RA Website: www.the-residents.org

Article by Carol Leong-Son
Health & Wellbeing Officer

NON URGENT (NOT SAME DAY) APPOINTMENTS AND ADVICE

For life threatening situations call 999 or go to A&E

GP Practice website	<p>Purpose: To book routine appointments, and ask health and wellbeing questions. Website query forms are monitored between 08:30 - 17:30, Mon – Fri. Using the form may be quicker than phoning the practice, especially in the morning.</p> <p>Examples: General queries, requesting tests, test results, routine or follow up appointments, repeat prescriptions, medication queries, travel advice, sick notes</p> <p>Access:</p> <table><tr><td>Wey Family</td><td>weyfamilypractice.nhs.uk</td></tr><tr><td>Madeira Medical</td><td>madeirammedical.nhs.uk</td></tr><tr><td>Parishes Bridge</td><td>parishesbridgemedical.nhs.uk</td></tr></table> <p>To use:</p> <ol style="list-style-type: none">1. Click on 'General Enquiries' and then 'Ask Reception a Question'2. Fill in the form with as much detail as possible3. You will be contacted by telephone or e-mail and given advice or an appointment4. For repeat prescriptions, please allow 2 working days for Wey Family Practice and Madeira Medical, and 5 working days for Parishes Bridge	Wey Family	weyfamilypractice.nhs.uk	Madeira Medical	madeirammedical.nhs.uk	Parishes Bridge	parishesbridgemedical.nhs.uk						
Wey Family	weyfamilypractice.nhs.uk												
Madeira Medical	madeirammedical.nhs.uk												
Parishes Bridge	parishesbridgemedical.nhs.uk												
111.NHS.uk or Telephone 111	<p>Purpose: For general medical advice or treatment for physical or mental health for people over 5 years old.</p> <p>Access: 24 hours/day, 7 days/week</p>												
NHS App or Patient Access website/app	<p>Purpose: To book and manage GP appointments or order repeat prescriptions. The app can be used to book and manage hospital appointments if you have been referred.</p> <p>Access: 24 hours/day, 7 days/week</p> <table><tr><th></th><th>Order repeat prescriptions</th><th>Book & manage GP appointments</th></tr><tr><td>Madeira Medical</td><td>Yes</td><td>No</td></tr><tr><td>Parishes Bridge</td><td>Yes</td><td>No</td></tr><tr><td>Wey Family</td><td>Yes</td><td>Yes</td></tr></table>		Order repeat prescriptions	Book & manage GP appointments	Madeira Medical	Yes	No	Parishes Bridge	Yes	No	Wey Family	Yes	Yes
	Order repeat prescriptions	Book & manage GP appointments											
Madeira Medical	Yes	No											
Parishes Bridge	Yes	No											
Wey Family	Yes	Yes											
(The NHS app is the recommended option)	<p>To use:</p> <ol style="list-style-type: none">1. Download the NHS app from your App Store and follow the instructions – or to get set up on Patient Access, contact your practice2. If there are no appointments available at your surgery, the app will advise you to use the 111.NHS.uk website, or phone 1113. For repeat prescriptions, please allow 2 working days for Wey Family Practice and Madeira Medical, and 5 working days for Parishes Bridge												
Pharmacist	<p>Purpose: For minor illnesses or questions about medicines. Pharmacists can provide general health and wellbeing advice. They will tell you if you should see another healthcare professional for your condition or concern.</p> <p>Access: Online search "Find a pharmacy NHS" for locations and opening times. No appointment is needed. Pharmacies often have a private consultation room.</p>												

URGENT (SAME DAY) APPOINTMENTS AND ADVICE		
For life threatening situations call 999 or go to A&E		
Telephone your GP Practice	Purpose: For urgent appointments and help. If a same day response is not essential, please use the Practice website or another non-urgent option.	
	Examples: Sudden onset of illness or injury, significant worsening of current illness, acute concerns about health or wellbeing.	
	Access: Phone lines are monitored between 08:30 - 18:30, Mon - Fri.	
	Wey Family	01932 336880 Telephone or face to face GP appointments
	Madeira Medical	01932 340484 Telephone or face to face GP appointments
Parishes Bridge	01932 336933	Urgent GP appointments by telephone only
	To use: 1. Phone your surgery; you will be placed in a queue 2. Explain your concern to your receptionist, who is trained to direct you to the most appropriate service 3. For out of hours calls (between 18:30 - 08:30), a message will advise patients to phone NHS 111	
Walk in centre (Community Hospital)	Purpose: For urgent illnesses and minor injuries. Nurse Practitioner-led service, offering examinations, X-rays and acute prescriptions. The nurse can also refer you for specialist treatment.	
	Access: Open 7 days/week (including bank holidays) 08:00 - 20:00. Woking Community Hospital, Heathside Road, Woking, GU22 7HS Telephone: 01483 846209	
Urgent treatment centre (St Peter's Hospital)	To use: No appointment needed. Queue system operates. Wait times depend on clinical need and number of patients.	
	Purpose: For urgent illnesses and injuries. GP-led service for diagnosis and treatment	
	Access: Open 365 days/year 08:00 - 24:00. Rowley Bristow Unit entrance, St Peter's Hospital, Guildford Rd, Chertsey, KT16 0PZ	
	To use: No appointment needed. Queue system operates. Wait times depend on clinical need and number of patients. Referrals made via the NHS 111 service will be offered an arrival time.	



WEST BYFLEET | SURREY

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Care Quality Commission

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*T&C's apply. Please see our website for details.

WOKING BOROUGH COUNCILLORS					
Ward	Councillor	Party	Phone	Email	Surgeries
Byfleet & West Byfleet	Josh BROWN	Conservative	07340 102891	cllrjosh.brown@woking.gov.uk	Residents can contact Josh to arrange an online or a face-to-face meeting regarding concerns.
	Amanda BOOTE	Independent	01932 344811	cllramanda.boote@woking.gov.uk	Byfleet Library on the 2nd Saturday of every month from 10am to 11am. They are also available to meet any of our residents on a 1:1 basis at all times if they contact us.
	Daryl JORDAN	Independent		cllrDaryl.jordan@woking.gov.uk	
Pyrford	Steve DORSETT	Conservative	07729 829658	cllrsteve.dorsett@woking.gov.uk www.facebook.com/CllrSteveDorsett	Surgery 1st Friday of each month from 09.00am until 11.00am Church of the Good Shepherd.
	Gary ELSON	Conservative	01932 340649 07824 628422	cllrgary.elson@woking.gov.uk	
	Peter GRAVES	Liberal Democrat	07398 596895	cllrpeter.graves@woking.gov.uk	Last Friday of every month 10.00am to Midday Church of the Good Shepherd No appointment necessary.

SURREY COUNTY COUNCILLORS					
Ward	Councillor	Party	Phone	Email	Surgeries
The Byfleets	Amanda BOOTE	Independent	07824 776961	amanda.boote@surreycc.gov.uk	
Woking SE	Liz BOWES	Conservative	01483 768257	liz.bowes@surreycc.gov.uk	

Further details of elected Councillors can be found at www.woking.gov.uk and www.surreycc.gov.uk.

POLICE AND CRIME COMMISSIONER					
Surrey	Lisa TOWNSEND	Conservative	01483 630200	SurreyPCC@surrey.pnn.police.uk	

NEIGHBOURHOOD FORUMS			
Contacts	Byfleet	Pyrford	West Byfleet
Chairperson	Andrew WEISS	Andy Grimshaw	Wade Pollard
Secretary	Lynn Cozens	Andy Grimshaw	VACANT
Email	info@ByfleetForum.org	info@pyrfordforum.org	Contact via website
Website	www.ByfleetForum.org	www.pyrfordforum.org	www.wbnf.org
Facebook/Twitter	www.facebook.com/Byfleet Forum	www.facebook.com/Pyrford Forum www.twitter.com/Pyrford Forum	www.facebook.com/groups/2004486373140529
Postal Address	The Secretary, Byfleet Neighbourhood Forum, 32 Magdalen Crescent, Byfleet, KT14 7QL	The Secretary, Pyrford Neighbourhood Forum, Pyrford Village War Memorial Hall, Coldharbour Road, Pyrford, GU22 8SP	N/A

"The Resident" Newsletter

Advertising rates and sizes (effective from Issue 160, February 2019)

RATES		
Size	1 issue (£)	3 issues (£)
SINGLE (50x58mm)	30	80
DOUBLE (either option) (D1 - 50x124mm) (D2 - 85x58mm)	55	150
TREBLE (either option) (T1 - 50x189mm) (T2 - 85x124mm)	80	220

- Newsletter produced 3 times a year (under normal circumstances)
- 24 page, full colour, A4 publication
- 3200 copies printed
- distributed across three villages using network of volunteer street representatives
- lodged in libraries, health centres, local shops, etc

If interested, contact:
advertising@the-residents.org

Sudoku Puzzle Answers from Page 24

4	3	6	8	1	5	9	2	7
1	5	9	2	3	7	6	4	8
8	2	7	4	9	6	3	5	1
2	9	8	7	6	3	5	1	4
5	7	3	1	4	9	2	8	6
6	4	1	5	2	8	7	3	9
3	8	2	9	7	4	1	6	5
9	6	5	3	8	1	4	7	2
7	1	4	6	5	2	8	9	3

RA Committee meetings take place on 3rd Wednesday of each month (except August & December) – check RA website for further details (www.the-residents.org).

Date & time	Event	Details
2022		
Sat 29th October, 3pm - 5.30pm	1950's Tea Party (tickets to be purchased in advance contact stmarys.events@yahoo.com)	St Mary's Church Hall, Church Road, Byfleet
Saturday 12th November, 10.30am - 2.30pm	Shepherds Market - Pyrford	Church of the Good Shepherd Pyrford
Sunday 13th November, 10.50am	Service of Remembrance	Byfleet War Memorial High Road Byfleet
Thursday 17th November, 6.30pm	Switch on Byfleet Christmas Lights	Byfleet Village Green
Saturday 26th November, 5.30pm	Illuminated Boats Display	Byfleet Boat Club
Saturday 3rd December, 10.30am	Christmas Market	Byfleet Village Green
Sunday 11th December, 4pm	Santa Visits Byfleet	Tour of Village
2023		
Saturday 11th March 2023, 1pm - 3pm	RA Seed Scheme Annual Season Launch	Byfleet Community Library Plough Green
Saturday 8th July 2023, 1pm	Pyrford & Wisley Village Show	Pyrford Village Green
Saturday 15th July 2023, 12.30pm	Byfleet Parish Day	Byfleet Recreation Ground Stream Close

The Committee 2022

Chairman	Stewart Dick	chairman@the-residents.org
Deputy Chairman	Ian Mason	deputychairman@the-residents.org
Treasurer	Dharma Sivarajasingham	treasurer@the-residents.org
Secretary	Lynette Davies	secretary@the-residents.org
Membership Secretary	Isabelle David	members@the-residents.org
Planning Coordinator	Stewart Dick	planning@the-residents.org
Rights of Way Officer	Marion Malcher	footpath@the-residents.org
Events Coordinator	VACANT	events@the-residents.org
Newsletter Editor	Robert Munford	editor@the-residents.org
Advertising Manager	Robert Munford	advertising@the-residents.org
Website	Anita Flavell	web@the-residents.org
Committee Member	Sheila Carroll	
Health & WellBeing Officer	Carol Leong-Son	hwo@the-residents.org
Environment Officer	Helen Orledge	environment@the-residents.org

VILLAGE REPRESENTATIVES (VRs)		
Byfleet VR	Eleanor Grady	vrb@the-residents.org
Deputy	Jean-Pierre Frossard	depvrb@the-residents.org
West Byfleet VR	VACANT	vrwb@the-residents.org
Deputy	Emma Slaymaker/Liz Leese	depvrwb@the-residents.org
Pyrford VR	Andy Grimshaw	vrp@the-residents.org
Deputy	VACANT	depvrp@the-residents.org
NEIGHBOURHOOD FORUM REPRESENTATIVES		
Byfleet	Andrew Weiss	See previous page for contact details
West Byfleet	Wade Pollard	
Pyrford	Andy Grimshaw	

How to pay your subscriptions
 The annual subscription remains at £5. If you have not yet paid your annual subscription, there are a number of ways to do so.

1. **The preferred method is to make a direct online payment.** We have a separate bank account for each of the 3 villages, so please can you contact your Village Representative for details on how to pay, as well as confirming your email address to them:

Eleanor Grady,
 Byfleet Village Representative
vrb@the-residents.org

Andy Grimshaw,
 Pyrford Village Representative
vrp@the-residents.org

2. **Alternatively, you can contact your Street Rep** to provide you with a subscription envelope in which to place your cash/cheque* and return the completed envelope to your Street Rep.

3. Finally, if you don't know who your Street Rep is, or perhaps the position is vacant, you may **send a cheque*** to The Residents' Association c/o Byfleet Village Hall, 54 High Road, Byfleet KT14 7QL.

***CHEQUES SHOULD BE MADE PAYABLE TO "BWBPA".**